

# trac EZ

## System Upgrades

There have been 2 new features added to the system.

Go to open incidents. As you can see in the illustration below there have been 2 columns added.

1. The column to the left of the screen is to close multiple incidents at a time. Simply click the boxes of the incidents you wish to close then click “Close Selected” and all incidents selected will be closed at once.

tracEZ - Open Incidents - Windows Internet Explorer

http://www.traceonline.com/Secured/OpenIncidents.aspx?di=8

File Edit View Favorites Tools Help

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Convert Select

tracEZ - Open Incidents

Welcome Jean Redman  
Test Municipality

Home Admin New Contractor Waste Administration Reports Logout

Open Incidents [Waste Administration] Map Results

Show Details:

Show Columns:  Created  City  Type  Status  Subdivision  Name  Phone  Email  Elapsed Time  Action Date

Show Close Selected

Drag a column to this area to group by it.

Case #	Created	City	Type	Status	Address	Subdivision	Name	Email	Elapsed Time (Hours)	Action Date
<input type="checkbox"/> 28672	10/16/2008 2:00:30 PM	TEST CITY	Complaints	New	123 My Street TEST CITY, FL 32066		Jim Smith	Chw1238@Hughes.net	5504	
<input type="checkbox"/> 30586	11/7/2008 9:07:49 AM	TEST CITY	Complaints	New	205 First St TEST CITY, FL 320663		wwlwn joe		4980	
<input type="checkbox"/> 1174	9/25/2007 4:02:05 PM	new smyrna be...	Complaints	Opened	7017 s atlanti new smyrna beach, FL 32...		jean redman		14790	
<input type="checkbox"/> 4748	11/28/2007 10:52:42 AM	Test City	Complaints	Opened	7017 S atlanti Ave Test City, FL 32169		jean redman		13258	
<input type="checkbox"/> 5251	12/6/2007 11:14:38 AM	Test City	Complaints	Opened	7017 S Atlantic Test City, FL 32169		Jean Redman		13065	
<input type="checkbox"/> 7597	1/28/2008 8:18:58 AM	Test City	Complaints	Opened	1212 America Test City, FL 32168		John Doe		11796	
<input type="checkbox"/> 9395	2/26/2008 12:53:23 PM	Test City	Complaints	Opened	lkn1 Test City, FL skdlk		lksnlk lskdnlak		11096	
<input type="checkbox"/> 9396	2/26/2008 12:55:05 PM	Test City	Complaints	Opened	osinoi Test City, FL askdnlakd		asdnoin oinoi		11096	
<input type="checkbox"/> 9397	2/26/2008 12:57:12 PM	Test City	Complaints	Opened	lknlkn Test City, FL I		ldsknlk lknlkn		4276	8/21/2008
<input type="checkbox"/> 9399	2/26/2008 1:06:12 PM	Test City	Complaints	Opened	lkmllkm Test City, FL :sldm:l		asdsalkd lkmal...		11096	
<input type="checkbox"/> 9408	2/26/2008 2:17:44 PM	Test City	Complaints	Opened	asdasd Test City, FL sads		asdasd asdasd		11094	
<input type="checkbox"/> 10350	3/11/2008 4:51:32 PM	Test City	Complaints	Opened	lskdik Test City, FL 121298		testnading time		10757	
<input type="checkbox"/> 15752	5/29/2008 10:27:40 AM	Test City	Complaints	Opened	2323 Test City, FL 33160		J S		8867	
<input type="checkbox"/> 15777	5/29/2008 10:56:03 AM	Test City	Complaints	Opened	342 Pine Hills Rd		Jim Jones		8867	

Done

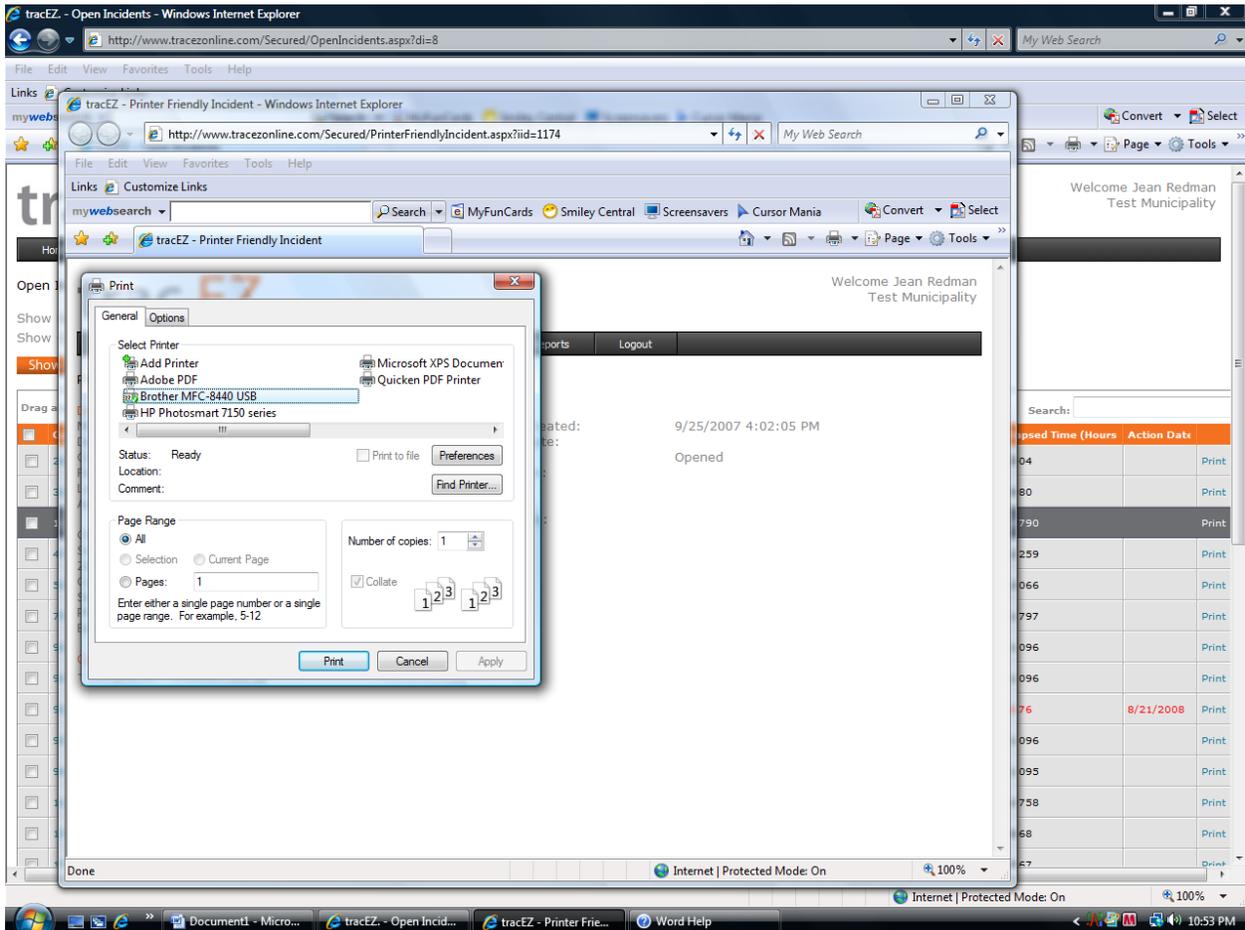
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You may also close incidents from the “Show Details” screen.

This feature is only available in “Open Incidents”

2. The column to the right is to print each incident without opening the incident to do so.

The printable incident will pop up as well as the screen to tell the printer to print.



This feature is also available on the "Show Details" screen.

This feature is only available in "Open Incidents"

These 2 features should save the users a considerable amount of time in high volume areas.

The print column should save time for printing incidents for distribution as tickets or work orders.

**If you have any questions or need further explanation or help please call the numbers below.**

**trac EZ**

**Jean Redman**

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